

Together, we can save a life

# Annual Report

SERVING AMELIA, CHESTERFIELD, GOOCHLAND, HANOVER, HENRICO, NEW KENT, POWHATAN AND RICHMOND

## RED CROSS IN ACTION

# "....Someone Who Wants To Help You."



Warren Delaney has served on numerous national disasters such as being in New York following 9-11. More recently, he, along with volunteer, Tony Ciccone, drove the Chapter's mobile feeding unit to Louisiana to help Katrina victims.

e it helping local house fire victims, aiding Katrina victims in the Gulf Coast, transporting the ill to chemotherapy or talking with the media, Warren Delaney is a wonderful example of why the American Red Cross maintains the community's confidence.

Warren volunteers "For the sense of helping people in their times of need. If you put yourselves in the position of those who've lost everything, it's good to see someone who wants to help you."

From floods in West Virginia and Florida, to New York City following 9-11, to hurricanes in North Carolina and Louisiana, Warren has supplied food for thousands of disaster victims. On a local level, he serves as a disaster volunteer, responding mostly to house fires. He also drives for the Red Cross supplying free transportation to life sustaining medical appointments.

"In volunteering for the Red Cross, you really get back a whole lot more than you give. Being in New York after 9-11 was more emotional than usual, but the sheer massive size of Katrina was more destructive and more people were affected," says Warren. "And our economy is very much dependent on organizations that run volunteer services."

To volunteer for the American Red Cross, call 804-780-2250.

# "She saved my life..."

-Sven Sjogren who was saved by Red Cross trained Martha Hodges

n an overcast morning last May, Sven Sjogren visited Kanawha Recreation Association for a tennis match. His life would never be the same.

Sven, a tennis aficionado who appeared to be in excellent health, had been winning 5-2. While sitting on a bench chatting during a court change, in mid-conversation with no warning, he keeled over.

Red Cross trained instructor Martha Hodges happened to be near the courts. "I heard a thud, heard the bench skittering across the court. Guys were yelling, 'He's down.' I responded immediately."

"When Sven first went down he was still breathing," she recounts.

"Then he stopped. I rolled him on his back and started CPR. I was doing the third set when the fire department got there. At that point he had enough of a heartbeat not to need an AED."

"Although I teach lifeguarding, I'd never had to perform CPR before. I'd always wondered if it would happen," Hodges said. "When it did happen, I was running on adrenaline. I didn't need to think. I just did it."

As Sven ponders potentially grim alternative scenarios, he muses, "What if this had happened somewhere else? What would've happened if Martha had not been there to do CPR? She was very resolute. She saved my life."

Sven, now nearly recovered from quadruple bypass surgery, looks forward to picking up his racquet again and playing tennis with his son.

Martha Hodges has been nominated for a national American Red Cross Certificate of Merit Award for saving Sven's life.



Another example of Red Cross training saving a life, Martha Hodges resuscitated Sven Sjogren when he collapsed with cardiac arrest on a tennis court.

Martha has been a Greater Richmond Chapter instructor for over twenty years.

## **American Red Cross Mission Statement**

The American Red Cross is a humanitarian organization, led by volunteers, that provides relief to victims of disaster and helps people prevent, prepare for and respond to emergencies. It does this through services that are consistent with the congressional charter and the fundamental principles of the International Red Cross and the Red Crescent Movement.

Inside: American Red Cross 2005 Annual Report and List of Donors



# Dear Friends,

Now, more than ever before, the American Red Cross is needed. The past year brought record numbers of people through our doors seeking help. The tsunami, numerous hurricanes and the war in Iraq are but a few of the challenges that we faced. It is only through the donations of money and time from the American people that Red Cross help continues.

As you read through this annual report, we hope that you will feel a true sense of comfort, knowing that you have played a role in making so much help possible. We have made many changes in the way the Greater Richmond chapter operates, making it more efficient than ever. We take the ever increasing expectations of the community seriously as we do the manner in which we handle your monetary donations.

Thank you for being such a good friend to your local chapter. We very much appreciate your compassion and generosity. The American Red Cross belongs to you.

Sincerely,

Kathleen Burke Barrett, CEO Greater Richmond Chapter

Theodore Lugart

J. Théodore Linhart, Chair **Board of Directors** Greater Richmond Chapter

The Annual Report is published by the American Red Cross, Greater Richmond Chapter. Comments are welcome. Contact the editor at (804) 780-2250. www.greaterrichmond.redcross.org

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#### Y O U R GIFTS A T WORK

## Greater Richmond Chapter, American Red Cross

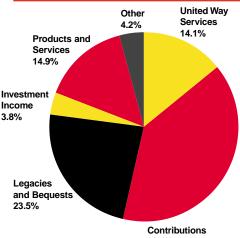
#### **Statement of Financial Responsibility**

We are responsible for the accuracy and integrity of our audited Fiscal 2005 Financial Statements. These statements were prepared in accordance with Generally Accepted Accounting Principles using National American Red Cross conventions and guidelines. We have documented and implemented a system of internal controls to safeguard the Chapter's assets, ensure compliance with donor intent and promote good stewardship over the donated funds entrusted to the Chapter.

The condensed financial information contained in this report was extracted from the audited Financial Statements and Supplemental Schedules for the year ended June 30, 2005 prepared by Cherry Bekaert & Holland, LLP, the Chapter's independent Public Accountants. A copy of this report is available by written request directed to our Financial Development Office at Post Office Box 655, Richmond, Virginia 23218-0655.

Kathleen B. Barrett Chief Executive Officer C. Tom Lowrie Chief Operating Officer Richard Ciofani, CPA

Director - Finance and Accounting



# Management AFES Financial Disaster 7.2% 23.5% Service toOther Chapters Internation Community Service

**Health Services** 

#### **Greater Richmond Chapter, American Red Cross Condensed Financial Information** Fiscal year ended June 30, 2005 and 2004

#### **Contributions, Revenues and Gains**

	JUNE 30, 2005	JUNE 30, 2004
United Way Services	\$ 702,000	\$ 744,000
Contributions, including local disaster relief	1,698,000	2,047,000
Special Events, net	65,000	63,000
Legacies and bequests (Note 1)	1,168,000	75,000
Grants	197,000	130,000
Investment income	191,000	368,000
Products and services	743,000	682,000
Inter-Red Cross revenues	158,000	96,000
Others, net	49,000	61,000
<b>Total Contributions, Revenues and Gains</b>	\$4,971,000	\$4,266,000

Expenses		
Service to Other Chapters Armed Forces Emergency Services Disaster Health Services Community Service, including Transportation International Services	\$ 20,000 292,000 952,000 1,062,000 852,000 48,000	\$ 79,000 252,000 941,000 1,274,000 807,000 43,000
Total Program Expenses Financial Development Management and general	3,226,000 659,000 164,000	3,396,000 669,000 121,000
Total Supporting services  Total Expenses	823,000 <b>\$4,049,000</b>	790,000 <b>\$4,186,000</b>
Excess of Revenues over Expenses  Transfer of net assets to another ARC unit	\$ 922,000 (33,000)	\$ 80,000 (9,000)
Change in Net Assets	\$889,000	\$71,000
Net Assets at beginning of year	5,299,000	5,228,000
Net Assets at end of year	\$6,188,000	\$5,299,000

Note 1: Legacies include a one-time \$760,000 bequest, which represents the largest such legacy received since the inception of the Chapter in 1917.

#### M A K I N G DIFFERENCE

# **Red Cross Youth Leading the Way**

he Red Cross Club at Chesterfield's Clover Hill High School is committed to global as well as local humanitarianism. Recognizing needs in Greater Richmond, these young leaders assisted in school blood drives. "A blood drive is something most everyone can participate in and it saves lives," said member Kate Gibbs. "After completing such a project, I feel good about myself and know that I did my best to help somebody in need. Who knows what changes in the future were made because I helped them out."

Remembering our troops, the Club coordinated a Beanie Baby drive for U.S. troops in Iraq. They sent cards and letters along with the tiny stuffed animals. During the holidays, Club members also made tray favors for veterans at Hunter Holmes McGuire Veterans Medical Center.

The tsunami disaster also motivated the club to raise money for Red Cross. To expand their awareness of other cultures, the Clover Hill High School club also began correspondence with a Red Cross Club in Japan.

Because of their outstanding work, the Clover Hill High School Red Cross Club has been nominated for the "Outstanding School Club Award."

#### H O P E W E BO F



21.0%

This year, the Web of Hope, volunteers who knit and sew for people in need worldwide, sent gifts of warm clothing to twelve local agencies, six throughout the United States, and nine nations overseas. The Web shipped a total of 7,109 items this year.

A Sioux Indian child in South Dakota, pictured at left, smiles at receiving a handmade item from the Web of Hope. According to the Rev. Judy Bennett Spruhan, Episcopal priest at Rosebud Indian Reservation, "Through your kindness, hard work, hours of knitting, and tired fingers, you will touch and turn around the lives of countless infants and mothers."

Web volunteers have sent over 63,000 items to the people in need.

# PROGRAMS AND PARTNERSHIPS

# Red Cross Rides to the Rescue...

little over a year ago Marguerite Sheppard and Catherine Hansom had never met, but they had much in common. They were both facing twice weekly kidney dialysis treatments. And they both feared for their health. They also worried as to how they would be transportedy to the dialysis unit on Brook Road in Northside Richmond. Their family members worked and could not drive them and taxis are very expensive, but the Red Cross came to the rescue.

Now the two are good friends and enjoy each other's company on the Red Cross van, "Making the best of a tough situation." Both ladies live on Northside and are on the same van schedule, comparing notes on "aches and pains" as they ride to appointments.

"The Red Cross has been a big help to me, really great," said Mrs. Shephard. "The drivers are always excellent and always on time." Mrs. Hansom agrees. "My granddaughter had been either bringing me or paying the expenses, so this is a big help to us both."

Last year the Chapter provided 8,818 free one way trips to life sustaining medical appointments. For more information about the program or to volunteer, call 780-2250.



# **Keeping Military Families Together**



Carrie and Ben Conrad of New Salem, Pennsylvania have spent five weeks in Richmond for Ben's treatment of injuries sustained during the Iraq war. The Conrads are one of sixteen families who have benefited from the Chapter's program for severely injured.

ith wars in Iraq and Afghanistan, the Chapter's Armed Forces Emergency Services program has helped significantly more military members and their families. One example is the Conrad family. High school sweethearts, Carrie and Benjamin Conrad of New Salem, Pennsylvania were married January 8. On August 24, Ben was injured by a bomb blast while with his National Guard unit in Habeaniyah, Iraq. "All I saw was red. I couldn't hear or think. For 30 seconds I felt dead."

The Conrad's are now Red Cross clients at the Hunter Holmes McGuire Veteran Affairs Medical Center's spinal cord unit. Sixteen families from around the country have accompanied their loved ones in treatment for severe spinal and brain injuries, most often related to combat in Iraq. The Chapter helps support the families' needs for temporary housing, transportation and food during this time of economic and emotional upheaval.

Ben's treatment includes intensive physical, speech, occupational and kinesthetic therapies. The Conrad's are heartened by the progress Ben has made. "After two days here I began to walk on my own," he says, proudly. "And I've gained some of my memory back." Carrie is thankful to the Red Cross for enabling her to remain in Richmond where Ben needs her.

Like the many families in this program, the Conrad's future is uncertain, dependent on Ben's treatment and progress. They hope for a cranioplasty surgery in the near future to replace the missing third of Ben's skull and they plan to return to New Salem to rebuild their lives together.

# **Partnering with Hispanic Communities to Save Lives**

n the wake of Gaston, which decimated many households in the Falling Creek area of Chesterfield County, St. Augustine Catholic Church members realized they could be integral in serving their community in the case of another disaster. Fifty percent of the Church's 1,900 families are Hispanic.

In the words of Fidel Rubio, the Church's Pastoral Associate for Hispanic Ministry: "We got involved with the Red Cross to help those most in need. We partnered with the Red Cross because it's an internationally recognized organization. We also recognize the effort that the Red Cross has made to provide training in Spanish for our growing,

"Our Church members trained in shelter operations so that we would be prepared in case of an emergency and be able to act as a bridge between the Hispanic and Anglo communities," he added.

"We've already had opportunities to share the knowledge and skills gained through Red Cross training, motivating others to join us in preparing our community," Rubio continued. "Together we can make a difference, reaching out to help anyone who might need assistance, without regard to race, culture or religion."

Along with offering Red Cross First Aid and CPR classes for their congregation, St. Augustine has become certified as a Red Cross shelter.

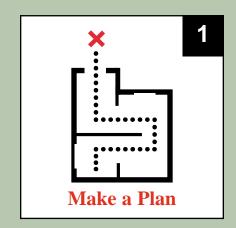


Members of St. Augustine Catholic Church in Chesterfield practice Red Cross shelter operation skills, loading supplies into the Chapter's emergency response vehicle. Fidel Rubio appears second to right.

For more information about Red Cross training go to www.greaterrichmond.redcross.org or call 780-2250.

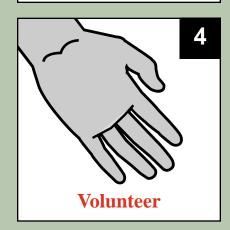
# TOGETHER We Prepare

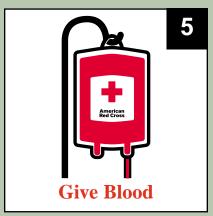
ACTIONS FOR EMERGENCY PREPAREDNESS











For more information go to www.greaterrichmond.redcross.org or call 780-2250.

# **FAST** facts

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Responded to 249 local emergencies, assisted 1,707 individuals and served 1,528 meals and snacks.

Transported clients on 8,818 free one way trips to life sustaining medical appointments.

Trained 36,420 individuals in First Aid, CPR, AED and other lifesaving skills.

Created and shipped 7,109 garments and blankets for the underserved through the Web of Hope, producing a total of 63,126 items since the program's inception 14 years ago.

Served the Greater Richmond community 24/7 through 2,823 volunteers, who gave their time and talent to Chapter programs.

Involved 420 youth members, ages eleven and above, in twelve Red Cross school clubs.

Reached approximately 3,300 individuals through four multicultural initiatives serving Hispanic, African American, Asian American and African communities.

Assisted in 1,090 emergency medical cases, served 557 new military recruits, 24 veterans and 16 military families through the Chapter's program at McGuire Veterans Affairs Medical Center. Conducted 143 pre-deployment briefing for military members and their families.

Concluded 29 international tracing cases.

Interpreted and translated in 44 instances through the Chapter's Language Bank.

Referred 2,311 individuals to sources of information and community services.

Prepared over 2,800 adults and 930 children with disaster training. Distributed disaster preparedness information to another 9,800 individuals.

Collected \$1,449,872 from the Greater Richmond community for American Red Cross tsunami relief.

## ENCOURAGING YOUR SUPPORT

# American Red Cross Funding

- 1. Why does the American Red Cross need to raise money from the public? Isn't the Red Cross a government agency? The Red Cross is not a government agency—we are a private, not-for-profit organization. We are chartered by Congress to provide disaster relief services, but we count on the generosity of the American people to provide the vast majority of disaster relief money through charitable donations.
- 2. Where does the money go when I make a contribution to the American Red Cross to support disaster relief? When you give to a national-scale or international-scale disaster (major hurricanes, tsunamis, floods, etc.) your money goes directly to the national American Red Cross relief effort and 91% of your donation goes to help the disaster victims.
- 3. When I give to a national disaster relief effort, like Katrina, through my local Red Cross Chapter, am I automatically supporting local Red Cross services, too? No, the local Red Cross Chapter does not withhold any portion of your disaster donation for local support. When you give to a national or international disaster through your local chapter, your donation goes directly to help the disaster relief effort you designated.

Please support local services. You can contribute to the Greater Richmond Chapter by mail, by phone, or online. Mail to P.O. Box 27006, Richmond, VA, 23261, or call (804) 780-2250, or make a secure donation online at www.greaterrichmond.redcross.org.

# Red Cross Response to Hurricanes Katrina and Rita

- The cost of Red Cross relief efforts for Katrina and Rita will exceed \$2 billion.
- ◆ The Red Cross will distribute financial assistance to more than 3.7 million hurricane survivors.
- ◆ The Red Cross has provided survivors with nearly
   3.4 million overnight stays in nearly 1,100 shelters.
- More than 210,000 Red Cross disaster relief workers have responded to their neighbors in need.
- The Red Cross has served more than 25.8 million hot meals and 22.9 million snacks to hurricane survivors.
- ◆ The Greater Richmond community donated over \$8,092,170 to the Hurricane Katrina relief effort.
- The Chapter has assisted 935 evacuees in the wake of Hurricanes Katrina and Rita.
- ◆ **281** were children under age 18. **89** people were over age 65.
- ◆ 42 disaster services volunteers and the mobile feeding unit from our Chapter have been deployed to the Gulf area to assist in hurricane relief efforts.



In partnership with the Richmond Times Disaptch, the Chapter received more than 3,000 letters from youth writing to console children affected by Hurricanes Katrina and Rita. This message reads: "We are sending are best! We are trying too do are best! from me"



Helping Others
Saving Lives
front page



Web of Hope
Working Together
page 2



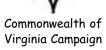
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Hispanic Communities
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Special thanks to our generous supporters.



United Way of Greater Richmo & Petersburg







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# Annual Report



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Every effort has been made to ensure accuracy. We apologize for any errors and ask that they be brought to the attention of the Financial Development Department at (804) 780-2250.